

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 06th day of March'2024

C.G.No.102/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Smt. T. Sarada, 6th ward Counsellor,
Palamaner, Chittoor Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Palamaner
2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 28.12.2023 at Palamaner filed the complaint stating that she is the counsellor of 6th ward of Palamaner Municipality, that in their Municipal ward iron electrical poles are there in dangerous position and they are to be replaced with Pre Stressed Cement Concrete (PSCC) poles.

- 02.** The said complaint was registered as C.G.No.102/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the iron electrical poles with PSCC poles and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as her grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

Venky 06/03/2024
CHAIRPERSON

[Signature]
Member (Finance) 06/3/2024

[Signature] 6/3
Member (Technical)

[Signature] 6/3/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Venky